

# FAITH LUBELIHLE NDLOVU

Bulawayo, Zimbabwe | +263 784 968 456 | nfaithlubelihle@gmail.com linkedin.com/in/faith-lubelihle-ndlovu-0a189824b | github.com/faithndlovu

## **PROFESSIONAL SUMMARY**

Results-driven IT professional with a National Diploma in Information Technology and has hands-on experience in technical support, hardware deployment, network infrastructure, and web development. Strong foundation in troubleshooting, system administration, and modern web technologies.

## **TECHNICAL SKILLS**

- Programming & Web: HTML, CSS, JavaScript, React.js, PHP, VB.NET, C++, Git
- Databases & Tools: MySQL Workbench, XAMPP, Database Design, Postman
- IT Support & Systems: Network Administration, Hardware Installation, Windows OS, Active Directory, Remote Support

## **KEY COMPETENCIES**

- Technical troubleshooting, Problem-solving, Hardware & software deployment, User support & training, Communication & teamwork, Time management & adaptability

## **PROFESSIONAL EXPERIENCE IT Intern – National University of Science and Technology (NUST)**

*June 2024 – May 2025*

- Deployed and configured 500+ desktops and laptops, ensuring compliance with IT standards
- Delivered front-line technical support, resolving 20+ user issues daily
- Installed and maintained printers, software, and network-connected devices
- Assisted with server, switch, access point, and fiber infrastructure maintenance
- Managed user accounts and maintained accurate IT asset records
- Supported data backups, system updates, and security patching □ Conducted user training on newly developed systems

## **PROJECTS Student Attachment Tracking System – Laravel, MySQL**

- Developed a system for managing student placements, supervisor feedback, and reporting
- [faithndlovu/student-attachment-tracking-system](https://github.com/faithndlovu/student-attachment-tracking-system)

## **EDUCATION**

- National Diploma in Information Technology – Bulawayo Polytechnic (Completed 2025)
- National Certificate in Information Technology – Bulawayo Polytechnic (Completed 2023)

## **CERTIFICATIONS**

National Diploma Transcript | National Certificate in Information Technology | SheCodes Junior Front-End Developer | Cisco – Introduction to Cybersecurity | Advanced Level | Ordinary Level

## **REFERENCES**

MISS N BOBO User Support and Training Manager,

ICTS Department -NUST

+263 292 28284, ext 3400/2245

[novuyo.bobo@nust.ac.zw](mailto:novuyo.bobo@nust.ac.zw)

MR L MKWEBU Systems Engineer,

ICTS Department -NUST

+263 77 924 8120

MR S HLAMBELO Network Administrator,

ICTS Department -NUST

+263 77 701 7451

# Certificates

## National Diploma Transcript

MINISTRY OF HIGHER AND TERTIARY EDUCATION, SCIENCE AND TECHNOLOGY DEVELOPMENT

**HIGHER EDUCATION EXAMINATIONS COUNCIL  
(HEXCO)**

**INDIVIDUAL STATEMENT OF RESULTS**

CANDIDATE NUMBER : 0424002G00023  
COMMENT : AWARD  
SURNAME : Ndlovu  
FIRST NAMES : Faith Lubelihle  
INSTITUTION NAME : Bulawayo Polytechnic  
COURSE LEVEL : N.D.  
COURSE TITLE : Information Technology

EXAMINATIONS OFFICE  
BULAWAYO POLYTECHNIC  
**11 FEB 2026**  
P.O. BOX 1392, BULAWAYO  
ZIMBABWE

PAPER No.	APPROVED SUBJECT / MODULE TITLES	GRADE	DATE
401/19/S01	National Studies	E	04/2024
402/19/S01	Entrepreneurial Skills Development	E	04/2024
553/18/S01	Computer Architecture And Servicing	C	04/2024
553/18/S02	Data Communication And Networks	C	04/2024
553/18/S04	Programming In Visual Basic.Net	C	04/2024
553/18/S06	Computer Quantitative Methods	C	11/2025
553/18/S07	Data Structures And Algorithms	C	11/2025
553/18/S08	Software Project	C	11/2025
553/18/S09	Database Concepts And Design	C	11/2025
553/18/S10	Internet And Web Development	C	11/2025
553/18/S11	On The Job Education And Training	D	11/2025
553/18/S12	Mathematics And Statistics	C	04/2024
553/18/S13	Software Engineering	C	04/2024
553/18/S14	It Research And Project Management	C	04/2024
553/18/S15	Cybersecurity And Ethics	D	11/2025
553/19/S16	Skills Proficiency	D	11/2025

**SUBJECT GRADING SYSTEM**

49% and Below	FAIL-----	(F)
50% to 59%	PASS-----	(P)
60% to 79%	CREDIT-----	(C)
80% to 100%	DISTINCTION-----	(D)

DISQUALIFICATION--(X)    EXEMPTED--(E)    DEFERRED--(R)    NULLIFIED--(N)

\*\*\*\* Please note that this statement of results is not a certificate and is issued without any alterations.

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SheCodes Certificate



**Faith Lubelihle Ndlovu**  
has successfully completed SheCodes Front-End and is now a  
**Junior Front-End Developer**  
Graduated on April 17, 2025



Matt Delac  
SheCodes Founder  
Head Instructor

**VERIFIED**  
Diploma



SheCodes has confirmed the identity of this individual  
and their participation in the course.

**National Certificate in Information Technology**



B N<sup>o</sup> 176528

ZIMBABWE

**MINISTRY OF HIGHER AND TERTIARY  
EDUCATION, INNOVATION, SCIENCE AND  
TECHNOLOGY DEVELOPMENT**

*This is to certify that*

**FAITH LUBELIHLE NDLOVU**

*has been awarded the*

**NATIONAL CERTIFICATE**

*in*

**INFORMATION TECHNOLOGY**

*on the* **30TH** *day of* **APRIL** **2023**

Having satisfied the Examiners in the designated areas, and  
is therefore entitled to the professional privileges and  
responsibilities emanating therefrom.

Secretary for Higher and Tertiary Education,  
Innovation, Science and Technology Development



**HEXCO**

